

FIRST YEAR – I SEMESTER (2023-24)

COURSE TITLE: BUSINESS ENGLISH - I

COURSE CODE: BE23101

CREDITS: 3

DEPARTMENT: BACHELOR OF BUSINESS ADMINISTRATION- TOURISM

PROGRAMME OUTCOMES(BBA):

PO1 Business and Management Knowledge: Apply the in depth knowledge acquired in the disciplines of Tourism, Management, E-commerce, Finance, Accounting, Marketing and Human Resource Management to solve complex problems in the business world.

PO2 Development of Business Solutions: Identify, formulate and develop solutions in different fields such as Tourism and Hospitality. Core competencies can be gained to impart skills in Tourism, Hospitality, Management and Leadership, Communication and Overall Personality development.

PO3 Solving Research Problems and initiating Practical knowledge: utilize Research Methodology and Project work to infer and interpret data providing valid business conclusions and equip learners to grapple with modern day challenges in the tourism industry.

PO4 Modern Business tools and Techniques: explain, select, analyze and apply relevant management techniques, resources, modern business tools, models and practices for holistic development of the learner.

PO5 The Manager, the businessman, the entrepreneur and the Society: Apply contextual and skill-based knowledge to identify the micro and macro factors which affect an organization.

PO6 Environment and Sustainability: Identify, analyze and equip learners to understand the need for creating business solutions for environmental and sustainable development.

PO7 Globalization and Ethics: Design and apply value based curriculum committed to professional ethics and responsibilities, so as to render global

citizens with a human touch.

PO8 Lifelong learning and Employability: Recognize the need for and engage the learners to acquire proficiency, attain ability in management principles and practices equipping them to compete in various competitive exams and other courses making them self-reliant and highly employable.

PROGRAMME SPECIFIC OUTCOMES (DEPARTMENTAL):

PSO1. Apply Tourism, and Management knowledge in developing products as per industry requirement and adapt business practices to the opportunities and challenges of an evolving global environment.

PSO2. Develop and demonstrate skills on tourism and hospitality technology applications for decision making in travel and hospitality related services. Demonstrate problem identification skills and conduct research in tourism and hospitality.

PSO3. Apply the acquired knowledge & skills to either become an entrepreneur or obtain suitable job in tourism and hospitality industry.

PSO4. Demonstrate ability to recognize and identify ethical conflicts, apply ethical reasoning and assess response options relative to the needs and interests of relevant stakeholders to address issues in a business context.

PSO5. Invest in continual learning and update their knowledge in the ever dynamic tourism and hospitality industry.

PSO6: Demonstrate the understanding and ability to apply professional standards, theory, and research to address business problems within specific concentrations.

PSO7: Communicate in a clear, concise, coherent and professional manner.

	COURSE OUTCOMES	BLOOM'S TAXONOMY LEVEL
CO1	Students will be able to identify elements, forms and style of letters and will be able to create quotations related to inviting, sending and placing orders.	VI (CREATE)
CO2	Students will be able to identify qualities and functions of a Sales Letter in order to enable them use the format of a Sales Letter.	IV (ANALYZE)
CO3	To understand and write the functions, structure and types of Memorandum and design a notice, agenda and minutes.	III (APPLY)
CO4	To demonstrate the guidelines for answering and making effective telephone calls in order to enable understand and implement Note making.	III (APPLY)
CO5	To have a better understanding of scanning and proof reading incomprehension.	III (APPLY)

outcomes	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PS01	PS02	PS03	PS04
C01	H			S			H	H			H	
C02	H			S			H	H			H	
C03	H			S			H	H			H	
C04	H			S			H	H			H	
C05	H			S			H	H			H	

H: Highly Supportive

S: Supportive

OUTCOME	PO1	PO2	PO3	PO4	PO5	PO6	PO7		PO8	
CO1	H 0.32						H	0.32	H	0.32
CO2	H 0.2						H	0.2	H	0.2
CO3	H 0.32						H	0.32	H	0.32
CO4	H 0.2						H	0.2	H	0.2
CO5	H 0.2						H	0.2	H	0.2
AVERAGE OF COS FOR POS	0.25						0.248		0.248	
AVERAGE OF POS	0.23						0.23		0.23	
AVERAGE	0.23									

COURSE TITLE: INDIAN HERITAGE & CULTURAL TOURISM

COURSE CODE:BBTR23101

CREDITS: 4

DEPARTMENT: BBA TOURISM

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PROGRAMME SPECIFIC OUTCOME (DEPARTMENT WISE):

Students will be able to:

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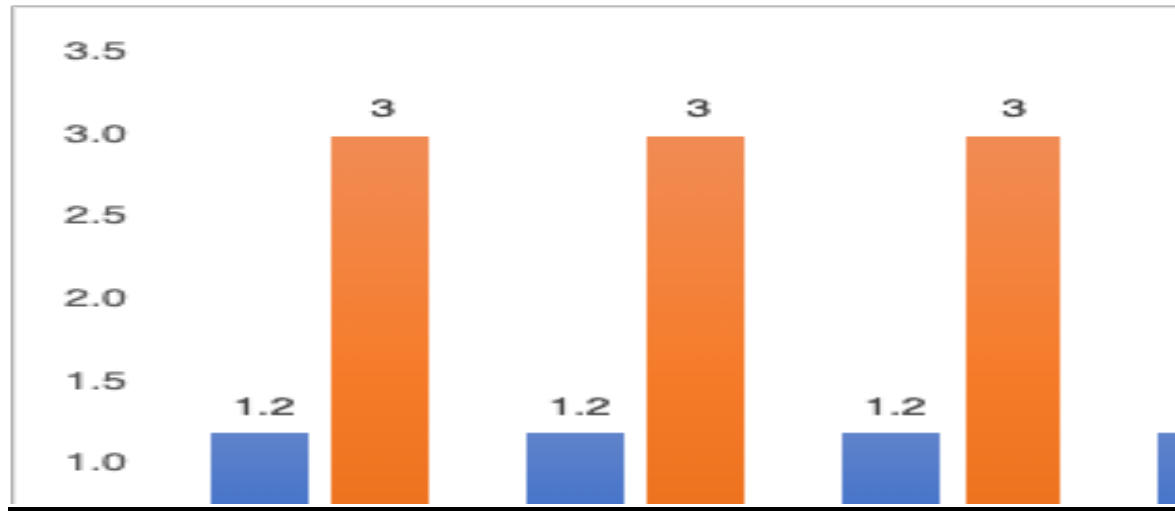
PSO7: Communicate in a clear, concise, coherent and professional manner.

	COURSE OUTCOMES	BLOOM'S TAXONOMY LEVEL
CO1	The student can understand better about the origin of ancient Indian culture and the contributions of great rulers from both north and south India for Indian culture in ancient days Students will analyse how Persian culture entered into India and how it influenced the Fine Arts of Indian society like Classical Music, Dance and Architecture.	II (UNDERSTAND)
CO2	Student can able to assess how the Indian orthodox society turn into modern and western society in the 19th century.	V (EVALUATE)
CO3	Students are acquainted with spiritual doctrines of various religions. It also introduces students to religious tourism.	III (APPLYING)
CO4	The unit facilitates understanding of cultural heritage, its management, preservation and its role in tourism.	III (APPLYING)
CO5	This unit emphasizes on religion and its importance in Tourism.	V (EVALUATING)

outcomes	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PS01	PS02	PS03	PS04
C01	S					S	H		H			S
C02	S					S	H		H			S
C03	S					S	H		H			S
C04	S					S	H		H			S
C05	S					S	H		H			S

H: Highly Supportive

S: Supportive



co	mid exam 1		mid exam 2		group discussion		assignment		viva		Attendance	
	pass%	Attainment level	pass%	Attainment level	pass%	Attainment level	pass%	Attainment level	pass%	Attainment level	pass%	Attainment level
CO1	86.7	3.0			100.0	3.0	100.0	3.0	100.0	3.0	90.0	
CO2	86.7	3.0			100.0	3.0			100.0	3.0	90.0	

AVERAGE	AVERAGE
0	1.2

OUTCOME	PO1	PO2	PO3	PO4	PO5	PO6	PO7		PO8
CO1							H	1.2	
CO2							H	1.2	
CO3							H	1.2	
CO4							H	1.2	
CO5							H	1.2	
AVERAGE OF COS FOR POS							1.2		
AVERAGE OF POS							1.20		
AVERAGE	1.20								

COURSE TITLE: FUNDAMENTALS OF INFORMATION TECHNOLOGY

COURSE CODE: BBTR23105

CREDITS: 4

DEPARTMENT: BACHELOR OF BUSINESS ADMINISTRATION TOURISM

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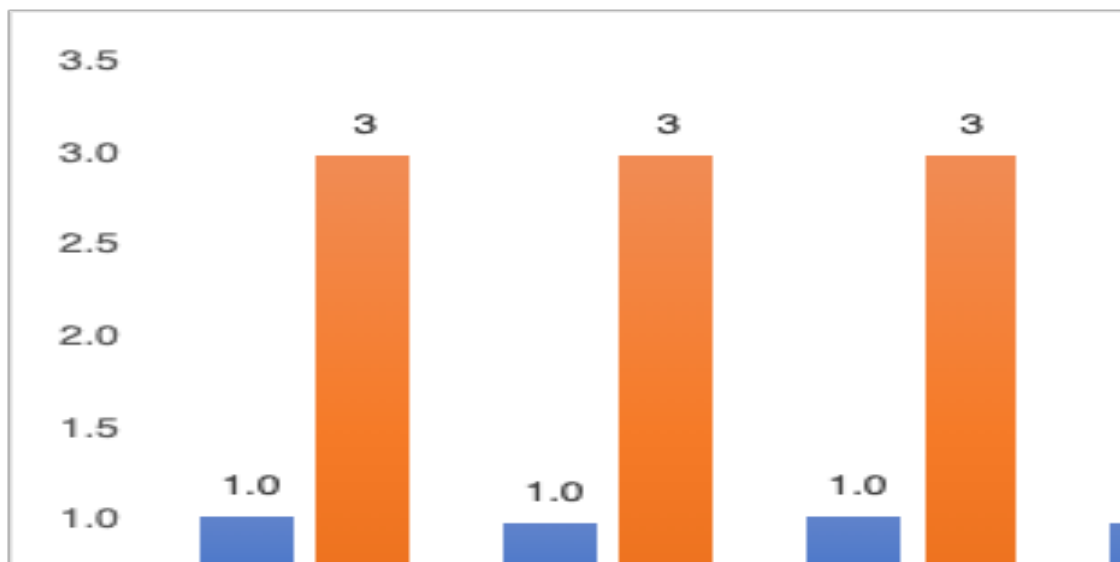
PSO7: Communicate in a clear, concise, coherent and professional manner.

	COURSE OUTCOMES	BLOOM'S TAXONOMY LEVEL
CO1	To understand basic computer terminology and number systems.	II (UNDERSTAND)
CO2	Identify different operating systems, and its types.	I (IDENTIFY)
CO3	Classify different applications of Information technology	II (CLASSIFY)
CO4	Analyse the importance of system development and the phases of SDLC	IV (ANALYZE)
CO5	Categorize modern means of communications, types of networks and topologies	IV (CATEGORIZE)

outcomes	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PS01	PS02	PS03	PS04
C01	H		S	S		S						H
C02			S			H						H
C03						H					S	H
C04						H				H		H
C05			S	H								H

H: Highly Supportive

S: Supportive



co	mid exam 1		mid exam 2		group discussion		assignment		viva		Atte
	pass%	Attainmen t level	pass%	Attain ment level	pass%	Attainment level	pass%	Attainm ent level	pass%	Attainment level	pass%
CO1	93.3	3.0			100.0	3.0	100.0	3.0	100.0	3.0	73.3
CO2	93.3	3.0			100.0	3.0			100.0	3.0	73.3

AVERAGE	AVERAGE							
0	1.016							
OUTCOME	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8
CO1	H 1.04							
CO2						H 1		
CO3						H 1.04		
CO4						H 1		
CO5				H 1				
AVERAGE OF COS FOR POS	1.04			1.00		1.01		
AVERAGE OF POS	1.04			1.00		1.01		
AVERAGE	1.02							

COURSE TITLE: TOURISM PRINCIPLES AND PRACTICE

COURSE CODE: BBTR23102

CREDITS: 5

DEPARTMENT: BACHELOR OF BUSINESS ADMINISTRATION TOURISM

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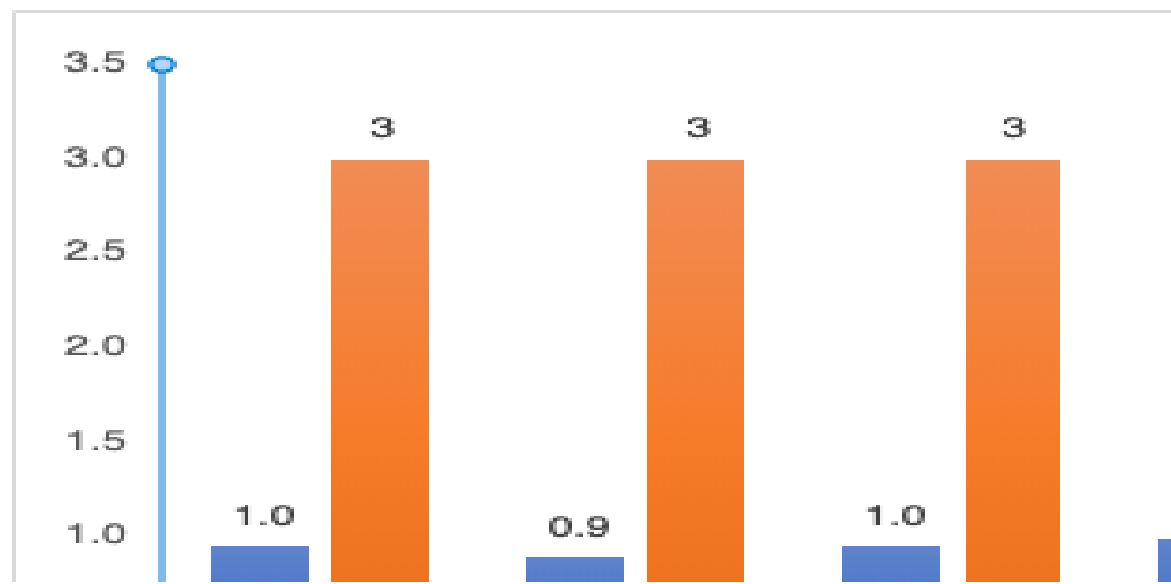
PSO7: Communicate in a clear, concise, coherent and professional manner

	COURSE OUTCOMES	BLOOM'S TAXONOMY LEVEL
CO1	To learn about the structure and components of Tourism industry	I (REMEMBERING)
CO2	To understand the fundamental concepts of Tourism Management	I I(UNDERSTANDING)
CO3	To study the impacts of Tourism and the recent trends of the sector	I I(UNDERSTANDING)
CO4	To understand the role of various Tourism Organizations	I I(UNDERSTANDING)
CO5	To get insights of the Tourism policies in the national and international context	I I(UNDERSTANDING)

outcomes	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PS01	PS02	PS03	PS04
C01		H										S
C02			H							H		
C03				H								H
C04		H									H	
C05		H									H	

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co	mid exam 1		mid exam 2		group discussion		assignment		viva		Attend	
	pass%	Attainment level	pass%	Attainment level	pass%	Attainment level	pass%	Attainment level	pass%	Attainment level	pass%	Attainment level
CO1	96.7	3.0			100.0	3.0	100.0	3.0	100.0	3.0	66.7	
CO2	96.7	3.0			100.0	3.0			100.0	3.0	66.7	
CO3	96.7	3.0	95.0	3.0	100.0	3.0			100.0	3.0	66.7	

AVERAGE	AVERAGE
1	1.616

OUTCOME	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8
CO1		H 1.64						
CO2			H 1.6					
CO3				H 1.64				
CO4		H 1.6						
CO5		H 1.6						
AVERAGE OF COS FOR POS		1.61	1.60	1.64				
AVERAGE OF POS		1.60	1.60	1.64				
AVERAGE	1.61							

COURSE TITLE: FINANCIAL ACCOUNTING
COURSE CODE: BBTR23103
CREDITS: 5

DEPARTMENT: BBA TOURISM

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	COURSE OUTCOMES	BLOOM'S TAXONOMY LEVEL
CO1	Describe the need and importance of accounting	I (REMEMBERING)
CO2	Explain about subdivision of journal	II (UNDERSTANDING)
CO3	Compare the cashbook and passbook balances to reconcile the difference	II (UNDERSTANDING)
CO4	Analyze the financial position of an organization	IV (ANALYSE)
CO5	Identify the mistakes in books of accounts and helps in correcting them	III (APPLYING)

outcomes	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PS01	PS02	PS03	PS04
C01	H	H			S	H		H	H			H
C02	S	H			H	H		H	H			H
C03	H	H			S	H		H	H			H
C04	H	H			H	H		H	S			H
C05	S	S			H	H		H	S			H

H: Highly Supportive

S : Supportive

AVERAGE		AVERAGE							
0		0.964							
OUTCOME	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	
CO1	H 0.96	H 0.96				H 0.96		H 0.96	
CO2		H 0.9			H 0.9	H 0.9		H 0.9	
CO3	H 0.96	H 0.96				H 0.96		H 0.96	
CO4	H 1	H 1			H 1	H 1		H 1	
CO5					H 1	H 1		H 1	
AVERAGE OF COS FOR POS	0.97	0.96			0.97	0.964		0.964	
AVERAGE OF POS	0.98	0.95			0.97	0.96		0.96	
AVERAGE	0.97								

COURSE TITLE: PRINCIPLES OF MANAGEMENT

COURSE CODE: BBTR23104

CREDITS: 5

DEPARTMENT: BACHELOR OF BUSINESS ADMINISTRATION-TOURSIM

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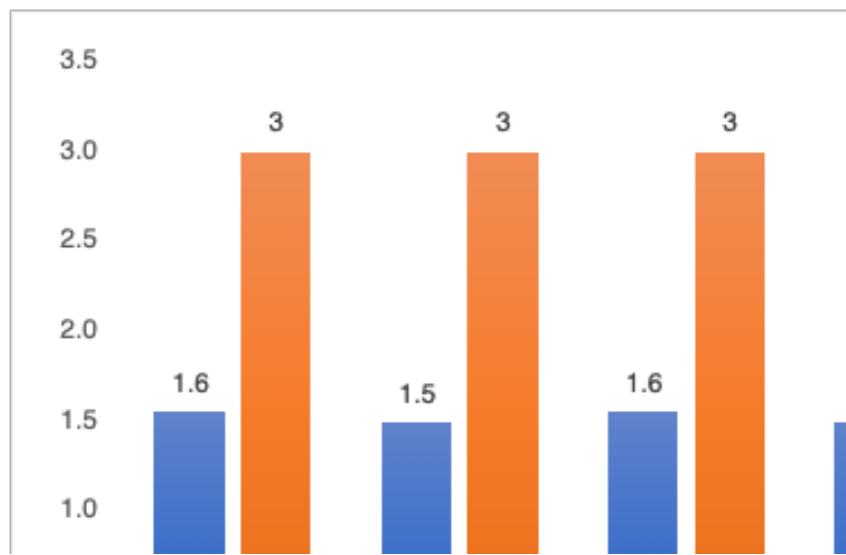
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	COURSE OUTCOMES	BLOOM'S TAXONOMY LEVEL
CO1	Identify and interpret the various principles and importance of management	IV (Analyze)
CO2	Explain and demonstrate the uses of planning and organizing	III (Apply)
CO3	Classify and combine the various techniques of control and coordination.	II (Understand)
CO4	Identify the essence of motivation and direction	IV (Analyze)
CO5	Interrelate and understand the essence of leadership and the importance of communication	II (Understand)

outcomes	PO1	PO2	PO3	PO4	PO5	PO6	PO7	PO8	PS01	PS02	PS03	PS04
C01	H	H		H	S	H	H					S
C02	H	S			H				H			
C03	H	S			H	H	H	H	H			
C04	H				H				H			
C05		H		S	H	S		S				S



co	mid exam 1		mid exam 2		group discussion		assignment		viva		Attainment	
	pass%	Attainment level	pass%	Attainment level	pass%	Attainment level	pass%	Attainment level	pass%	Attainment level	pass%	Attainment level
C01	93.3	3.0			100.0	3.0	100.0	3.0	100.0	3.0	51.7	
C02	93.3	3.0			100.0	3.0			100.0	3.0	51.7	

AVERAGE	AVERAGE
1	1.524

